sR Bridge
Improved remote maintenance for your HOMAG machines

Our new sR Bridge protects against cybercrime and makes remote Service easier!

YOUR SOLUTION

The sR Bridge: Innovative remote service solution for your HOMAG machines*

With the sR Bridge, a small, powerful MiniPC including software, you put yourself in a position to realize online remote access by our service team at any time at your own request. We are offering this proactive service in response to the new EU regulation (Cyber Resilience Act (CRA)) that recently came into force and will apply from December 2027. The remote connection is GDPR-compliant thanks to the sR Bridge and enables us to offer you our online support (e.g. updates, check-ups) at any time. With the aim of improving your security, protecting you from cybercrime and thus supporting the smooth functioning of your business. Benefit from the advantages of sR Bridge.

* sR Bridge can be combined with the operating systems WIN XP, WIN 7, WIN 10 and Linux. Older operating systems on request.

The 5 advantages of the sR Bridge*

1 A CENTRAL ACCESS POINT
The sR Bridge not only offers faster and simpler help, but also reduces the number of individual interfaces to us to a minimum.

2 FEEL SAFE – BE SAFER
By using the sR Bridge, your connection between the machine and the HOMAG service team meets the standards of security and data protection guidelines in accordance with the new EU legal basis (Cyber Resilience Act (CRA)) and GDPR Art. 32.

3 DUO INCLUDED
Powerful hardware AND software are included in the price.

4 DoItYourself SETUP – EASY AND FLEXIBLE
You receive a set for guided self-installation. You choose the right time within your day-to-day business and save the costs of a technician visit.

5 AUTOMATIC SECURITY AND PERFORMANCE UPDATES WITH OUR SERVICE CONTRACT COMBO (OPTIONAL)
Our service contract, which can be terminated annually, offers automatic security and performance updates for the sR Bridge. Any software updates required to connect the sR Bridge to the machine are also included in the contract. This level of protection meets the highest standards and is sure to please your insurance company.

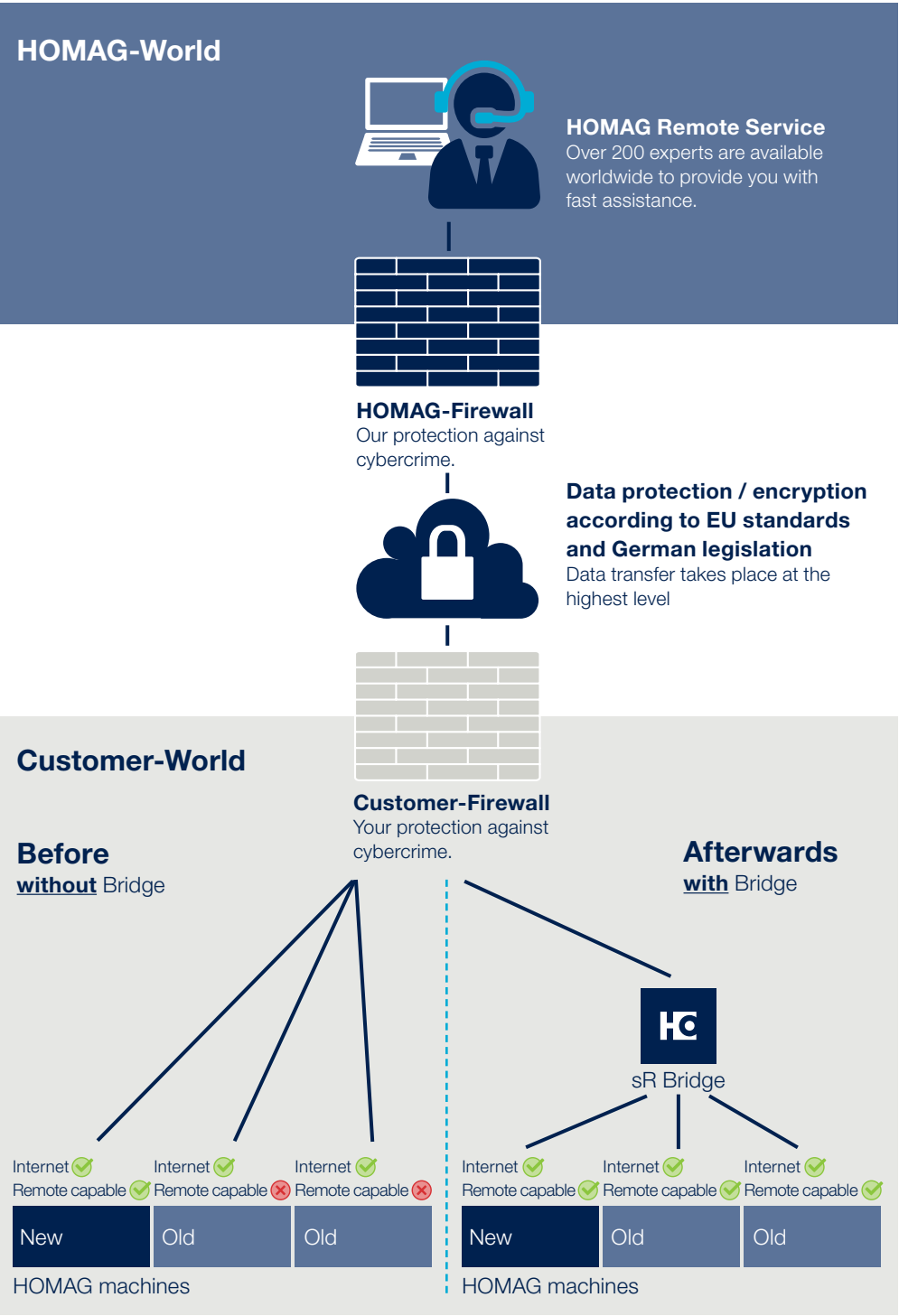**We look forward to your inquiry: hotline@homag.com**

*Applies ONLY to HOMAG machines

How does the sR Bridge system work?

At least one sR Bridge is required per customer network. Each installed TSN router also requires a bridge. The exact requirement will be clarified directly with you. HOMAG third-party machines cannot be connected to the sR Bridge.

ONLINE/OFFLINE?
You decide: The remote service connection is started by you, either via an application on the machine PC or via a button on the bridge (each secured by 2-factor authentication).

HOMAG-World

HOMAG Remote Service
Over 200 experts are available worldwide to provide you with fast assistance.

HOMAG-Firewall
Our protection against cybercrime.

Data protection / encryption according to EU standards and German legislation
Data transfer takes place at the highest level

Customer-World

Customer-Firewall
Your protection against cybercrime.

Before
without Bridge

Afterwards
with Bridge

sR Bridge

Internet ✓	Internet ✓	Internet ✓
Remote capable ✓	Remote capable ✗	Remote capable ✗
New	Old	Old

HOMAG machines

Internet ✓	Internet ✓	Internet ✓
Remote capable ✓	Remote capable ✓	Remote capable ✓
New	Old	Old

HOMAG machines

Interested?

Get your personal offer:
hotline@homag.com

YOUR SOLUTION

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