

# HOMAG Service: Repairs and exchange devices

**Fast. Simple. Uncomplicated.**

Service that creates added value.



# OUR MISSION: YOUR PERFORMANCE

**HOMAG Service – from good to great.**  
Our VAL YOU comes from VALUE ADDED. Our objective is derived from this name: We create added value for your business by helping you get the most out of your processes.



## Service that offers added value

With regular repairs and maintenance of machine components, we can extend the life of your machine exponentially. This increases the likelihood of a long service life and continuous peak performance of your machine immensely.

Over 1,000 repair prices available in the eShop



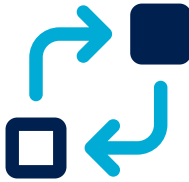
Fixed price for repairs – no hidden costs



12 months warranty



Immediately available exchange devices

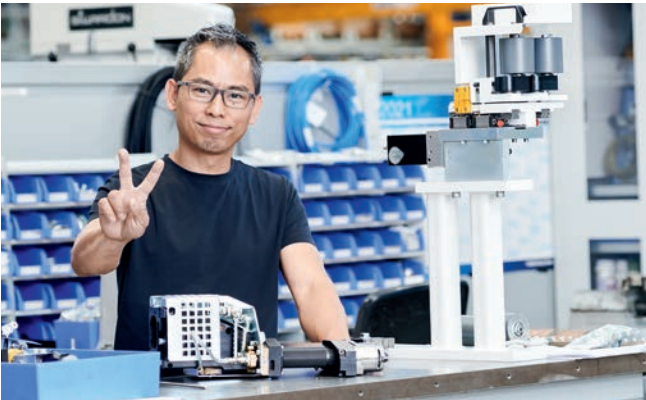


Repair offer available 24/7 in the eShop



## Thinking ahead – with an exchange device

To ensure that your business does not come to a standstill during repairs, we offer you exchange units that you can order directly. You will receive your exchange unit **at the same price as the repair** of the machine part in question. Quick and uncomplicated. The part only needs to be replaced when the defect occurs. Simply send your request to: [parts-repairs@homag.com](mailto:parts-repairs@homag.com).



# Repair service directly from the manufacturer

## Good service creates added value

With professional services directly from the manufacturer, you can ensure the availability of your machine. Our experts combine decades of experience with high-quality tools and

state-of-the-art measuring methods. Our understanding of good service is to help quickly and to provide competent advice and assistance. And at close quarters.

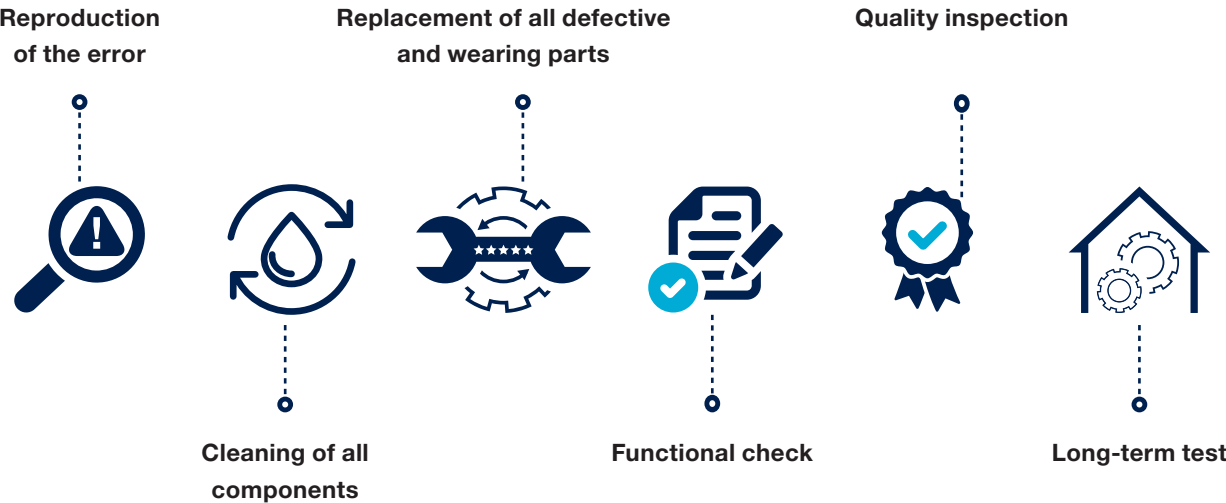
### We repair for you:

- Order units
- Motors
- Controllers
- Drive systems
- Screens
- Control systems
- PC systems
- Aggregates
- Drilling gears
- Milling spindles

### Your benefit of a repair directly from the manufacturer:

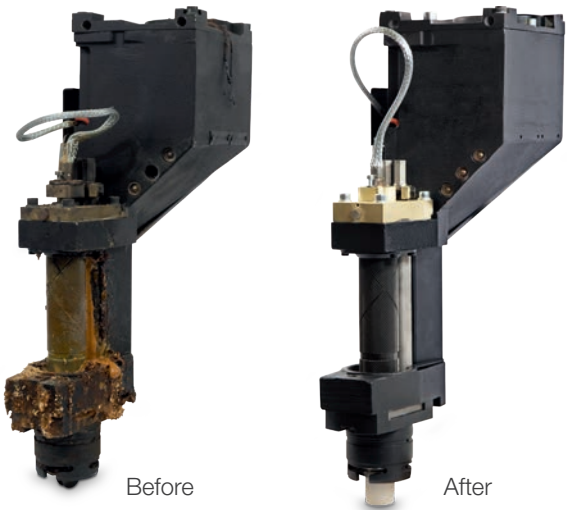
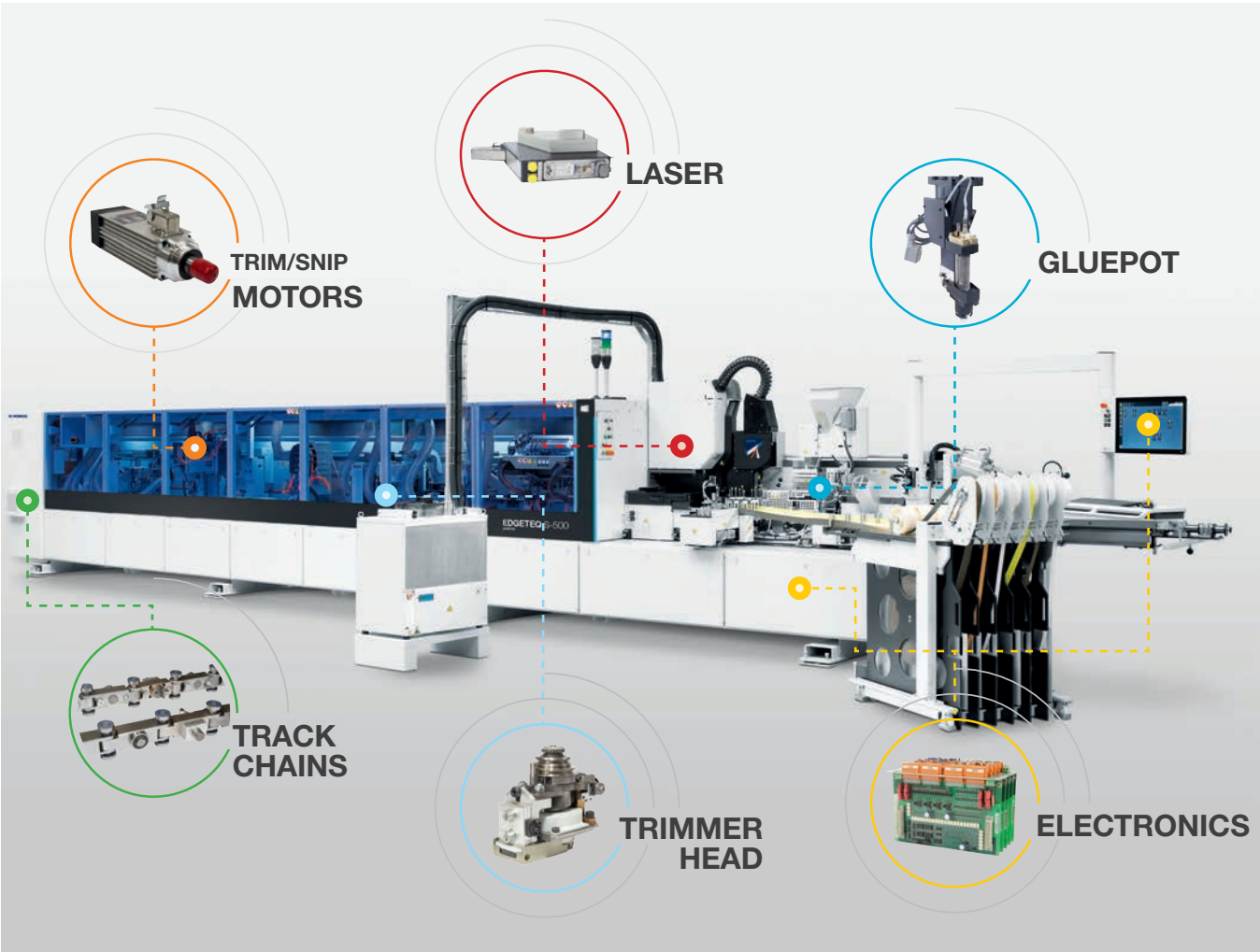
- Technical product overhaul
- Original spare parts
- Certified & specialized service technicians with many years of experience
- Test standards and ESD areas
- Modification to new versions
- Reports on findings
- Professional disposal
- Fixed prices

## HOMAG repair process



# Extend the life of your edgebander

We increase the reliability and longevity of your edgebanding technology through a comprehensive assessment and remanufacturing of worn components. From gluepots to trim motors.

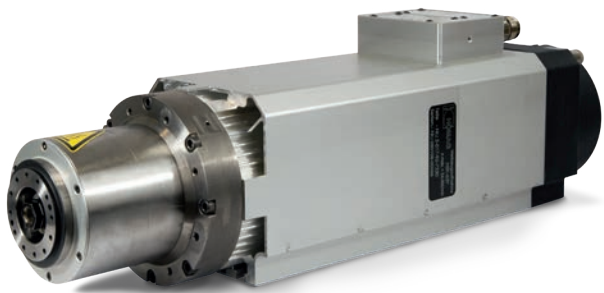
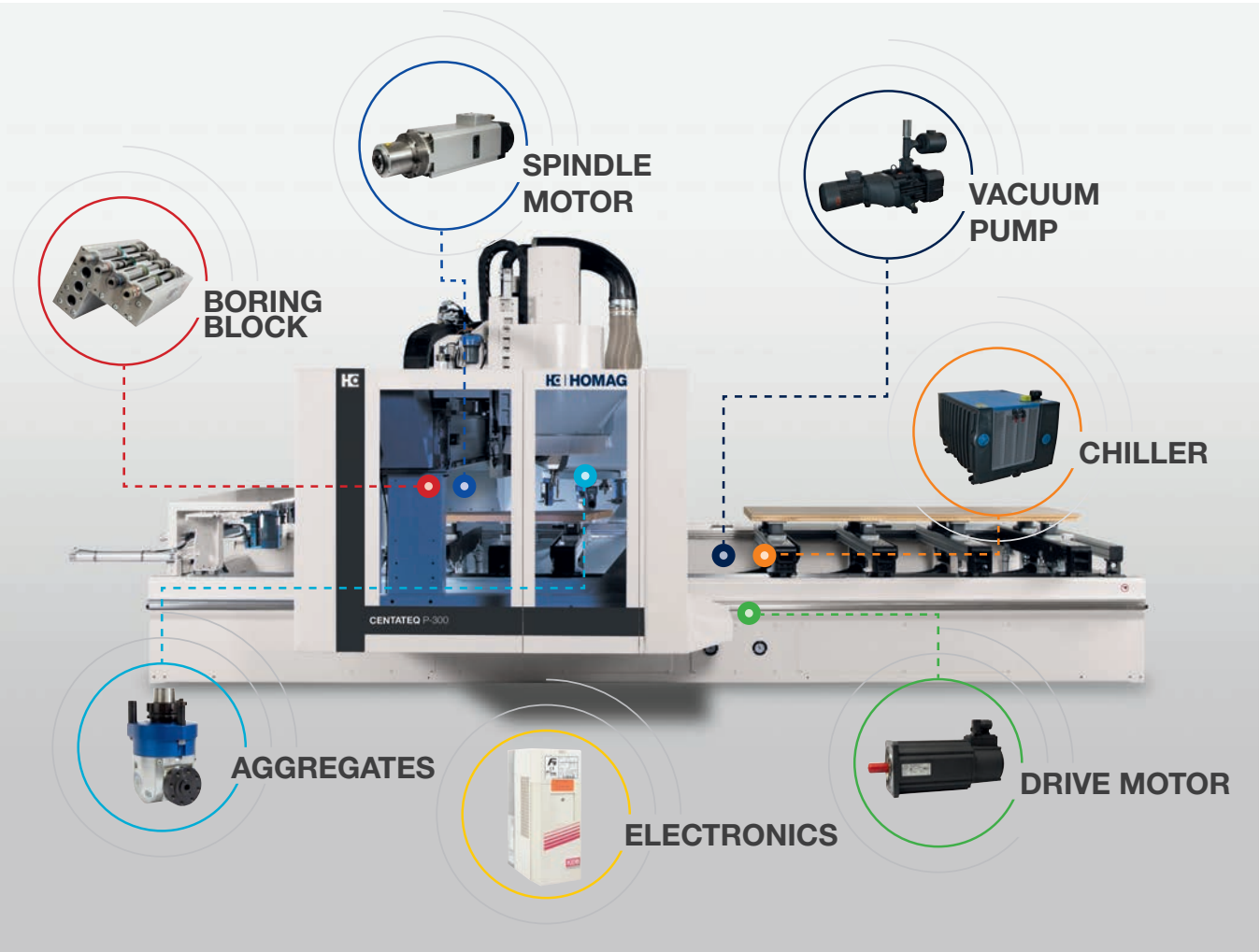


## Repair of your gluepot

- Complete disassembly of gluepot component
- Thorough cleaning and glue removal
- Wear items replaced by OEM parts – including heating elements
- Coated with two layers of Teflon

# Extend the life of your CNC machine

Our team of experts ensures that your CNC machine performs optimally by comprehensively assessing and reconditioning worn components.



## Repair of your spindle motor

- Free assessments
- Same day exchanges available for multiple motor types
- Components are meticulously inspected and all worn parts replaced
- Complete incoming and outgoing testing, tool retention force inspection, sensor and encoder operation testing
- Same as new warranty
- Spindle motor upgrade options



# HOMAG eShop

A few clicks – and then it’s quick.

Our repair service is simple, fast and professional. Use our HOMAG eShop for an uncomplicated order process. The directly visible fixed prices and availability give you transparency and planning security. Benefit from up to 12 months warranty and our express repair offer and order everything conveniently online.

Interested parties can also view selected woodworking machines online, select options, receive an initial price identification and send specific inquiries to HOMAG on this basis.  
**And this is how it works:** Register at [shop.homag.com](https://shop.homag.com) – search for repair or spare part – select and order easily.

## Request repairs online Simple. Fast. Convenient.

### Highlights HOMAG eShop:

- Currently **over 22,000 original spare parts** directly available
- Order repairs conveniently online and request return delivery documents
- You receive up to **12 months warranty** on every repaired part
- Can be ordered around the clock

- **Best price-performance promise:** If you find spare or wear parts cheaper from another supplier, we will refund you the price difference
- **Free delivery\***
- **Modernizations** available – e.g. Windows 10 upgrade
- **Delivery time 1-3 days** for spare parts in stock (over 95%)

\*Valid for all spare parts orders in the HOMAG eShop for Germany and Austria. The following deliveries are excluded: Express, bulky goods and hazardous goods.



Visit our eShop here  
[shop.homag.com](https://shop.homag.com)

## With HOMAG service, you are always at the right address.

At our service locations, your machine part is cleaned, maintained and repaired by certified and specialized service technicians.

With decades of experience and high-quality tools, we turn old into new. We put your part through its paces using the latest measuring methods.

**Do you have any further questions? – Then simply get in touch with our HOMAG service experts.**



### We look forward to hearing from you.

Tel.: +49 7443 13-6061 | [parts-repairs@homag.com](mailto:parts-repairs@homag.com)



### Our service times:

Monday–Friday 7:00 to 18:00  
Saturday 8:00 to 12:00

Our statutory public holidays are excluded.



### Delivery address for defective parts:

HOMAG Group AG  
Homagstraße 3–5  
72296 Schopfloch  
Germany

Or simply order via [shop.homag.com](https://shop.homag.com).



Watch our  
[repairs video](#)



**HOMAG Group AG**

info@homag.com  
homag.com

**YOUR SOLUTION**