

Pre-contractual Information Obligations according to Art. 3 Para. 3 Data Act (EU Regulation 2023/2854)

Connected service: **productionManager**

Contact information

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I. Product Data

1. Type, (estimated) scope, and frequency of collection of product data:

The HOMAG productionManager processes and stores order and production data. The productionManager receives feedback data from connected machines and displays it.

2. Access to Product Data:

The feedback data from the connected machines is stored on the machine in a HOMAG-specific format as a CSV file and transferred to the productionManager.

3. Storage and Deletion of Product Data (Retention Period):

The collected data is stored both on the machine and on an external server of the connected service (for more information, see II 2 below).

Depending on the machine, the feedback data can be automatically deleted after a configurable period of time. Since the data is stored locally on the machine, it can be deleted by the customer at any time.

II. Connected Service Data

1. Type and (estimated) scope of the connected service data to be generated:

- HOMAG productionManager processes and stores order and production data. Users can also edit, view, and delete this data in the application.
- productionManager receives feedback data from connected machines and visualizes production progress.
- HOMAG productionManager itself does not collect any usage data for analyzing user behavior.

2. Access to Connected Service Data:

Depending on the application, users can export the order data for each order in the productionManager frontend as XLS, and upon request, the order and production data for each order can be made available in JSON format.

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3. Storage and Deletion of Connected Service Data (Retention Period):

- The data is stored on an external server.
- The data is stored securely and in accordance with the applicable data protection regulations for the duration of the existing service agreement.
- The productionManager allows the data to be deleted automatically after a period of time selected by the user.
- After termination of the agreement, the data can be deleted at the customer's request.

III. Use of Readily Available Data by the Provider or Third Parties:

The provider uses the data to improve its services and develop new features. Data will only be passed on to third parties with the express consent of the user and for clearly defined purposes.

IV. Information on the potential Data Holder and Contact Methods:

HOMAG GmbH

The service provider can be contacted at service-contracts@homag.com

V. Disclosure of data to third parties:

Users can contact service-contracts@homag.com if their data is to be disclosed to third parties.

VI. Right of appeal:

In the event of violations of the provisions of Chapter II of the Data Protection Act, the user has a right of appeal in accordance with Art. 37 of the EU Data Protection Act.

VII. Term of the contract and termination:

The contract term and termination are regulated separately in the separate software maintenance agreement or software subscription agreement.