

Pre-contractual Information Obligations according to Art. 3 Para. 3 Data Act (EU Regulation 2023/2854)

Connected service: materialManager

Contact information

HOMAG GmbH
Homagstraße 3-5
72296 Schopfloch
Germany
phone: +49 7443 13 0
info@homag.com

I. Product data

1. Type, (estimated) scope, and frequency of collection of product data:

HOMAG materialManager processes and stores material data. This data can be sent to the machine and retrieved from the machine via the connected service.

2. Access to Product Data:

Users can export the material data, including any values updated by machines, in the materialManager frontend. This is done in CSV format.

3. Storage and Deletion of Product Data (Retention Period):

4. The collected data is stored both on the networked product and on an external server (for more information, see II 2 below).

II. Connected Service Data

1. Type and (estimated) scope of the connected service data to be generated:

- HOMAG materialManager processes the received material data and updates it continuously. Users can edit, view, and delete this data in the application.
- Depending on the license, the following data is recorded and transferred to the machine:
 - Panel data (length, width, thickness, decor name, quantity, etc.)
 - Edge data (length, height, thickness, decor name, number of rolls, etc.)
 - Tool data (type, diameter, cutting width, number, etc.)
- HOMAG materialManager itself does not collect any usage data for analyzing user behavior.

2. Storage and Deletion of Connected Service Data (Retention Period):

- The data is stored on an external server.
- The data is stored securely and in accordance with the applicable data protection regulations for the duration of the existing service agreement.
- After termination of the agreement, the data can be deleted at the customer's request.

3. Access to Connected Service Data

- Users can export HOMAG materialManager data, including any values updated by machines, from the HOMAG materialManager front end after logging in. This is done in CSV format.

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III. Use of Readily Available Data by the Provider or Third Parties:

The provider uses the data to improve its services and develop new features. Data will only be passed on to third parties with the express consent of the user and for clearly defined purposes.

IV. Information on the potential Data Holder and Contact Methods:

HOMAG GmbH

The service provider can be contacted at service-contracts@homag.com

V. Disclosure of data to third parties:

Users can contact service-contracts@homag.com if their data is to be disclosed to third parties.

VI. Right of appeal:

In the event of violations of the provisions of Chapter II of the Data Protection Act, the user has a right of appeal in accordance with Art. 37 of the EU Data Protection Act.

VII. Term of the contract and termination:

The contract term and termination are regulated separately in the separate software maintenance agreement or software subscription agreement.