

Pre-contractual Information Obligations according to Art. 3 Para. 2 Data Act (EU Regulation 2023/2854)

Connected Product:

HOMAG Bridge

Contact information

HOMAG GmbH
Homagstraße 3-5
72296 Schopfloch
Germany
phone: +49 7443 13 0
info@homag.com

1. Type, Format, and Scope of Generated Product Data :

All HOMAG processes that are executed on the HOMAG Bridge write process-specific log entries that are saved in text files. System events are also saved in log files.

Possible system events are shown in the following list:

Component	System event
Firmware update	Performing a firmware update
	Enabling/disabling auto updates
	Resetting the firmware
Configuration update	Retrieving new configurations from the cloud
System service	Network settings
	Password change
	Enable SSH connection
	Enable/disable CloudConnector
	Reset to factory settings (after deleting the log)

2. Continuous and Real-time Data Generation:

The data is continuously written to the log files.

3. Data storage:

The log entries of the individual system processes on the product are created as individual text files in a defined folder on the temporary file system. If a log file exceeds a certain size, the oldest entries are automatically deleted.

Pre-contractual Information Obligations according to Art. 3 Para. 2 Data Act (EU Regulation 2023/2854)

Connected Product:

HOMAG Bridge

After a system restart, all log files are deleted. There are system events that require persistent logging. These events are not deleted when the system is restarted.

Log entries older than 6 months are automatically deleted.

Only a reset to factory settings would delete the logging of system events. In this case, the reset of the system is logged as a new, first event in the log.

4. **Access to Data/ Retrieval of Data/ if applicable, Deletion of Data including Technical Means:**
After logging in, the log files and log entries can be downloaded from the system information page via the local diagnostics page. Log files are downloaded as a ZIP archive, log entries as a JSON file.