

Pre-contractual Information Obligations according to Art. 3 Para. 3 Data Act (EU Regulation 2023/2854)

Connected service:

ControllerMES

Contact information

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I. Product Data

1. Type, (estimated) scope, and frequency of collection of product data:

- ControllerMES processes product-related data generated by the use of networked machines. This includes, in particular, operating and production data, which is stored as raw data in the database.
- The amounts of data generated are project-specific and depend on the specific project requirements.
- The exact scope of the product data depends on the project.

2. Access to Product Data:

The product data of the connected machines is stored on the machine in a HOMAG-specific format as a CSV file.

3. Storage and Deletion of Product Data (Retention Period):

The collected data is not stored within ControllerMES, but in a database provided separately by the customer. ControllerMES provides mechanisms for demand-driven deletion of data. (For more information, see II 2 below).

The feedback data can be automatically deleted on the machine after a configurable period of time. Since the data is stored locally on the machine, it can be deleted by the customer at any time.

II. Connected Service Data

1. Type and (estimated) scope of the connected service data to be generated:

The associated service data essentially comprises

- Information for production control
- Production order data
- Error information

The amounts of data generated are project-specific and depend on the specific project requirements.

The exact scope of the product data depends on the project.

2. Access to Connected Service Data:

- Users can retrieve product data via the technological interfaces contained in the product.
- Data is accessed via documented database views that are accessible via standard SQL.

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- In addition, users can retrieve all stored data via the ControllerMES front end and export it in CSV and XML formats.

3. Storage and Deletion of Connected Service Data (Retention Period):

- The connected service data is stored in local databases at the customer's premises via the customer's network for a period of time to be defined by the customer.
- Schuler Consulting GmbH is not the owner of the data at any time.
- ControllerMES allows order data to be deleted automatically after a period of time selected by the user.
- After termination of the contract, all data remains in the database provided by the customer.

III. Use of Readily Available Data by the Provider or Third Parties:

This is the user himself. SCHULER Consulting GmbH is not the data owner at any time.

IV. Information on the potential Data Holder and Contact Methods:

The data owner is the user himself.

The service provider can be contacted at info@schuler-consulting.com

V. Disclosure of data to third parties:

Since the customer is the data owner, we do not pass on any data.

VI. Right of appeal:

In the event of violations of the provisions of Chapter II of the Data Protection Act, the user has a right of appeal in accordance with Art. 37 of the EU Data Protection Act.

VII. Term of the contract and termination:

The contract term and termination are regulated separately in the separate software maintenance agreement or software subscription agreement.